

Logging into Salesforce using a Secondary Account



Knowledge Base Article

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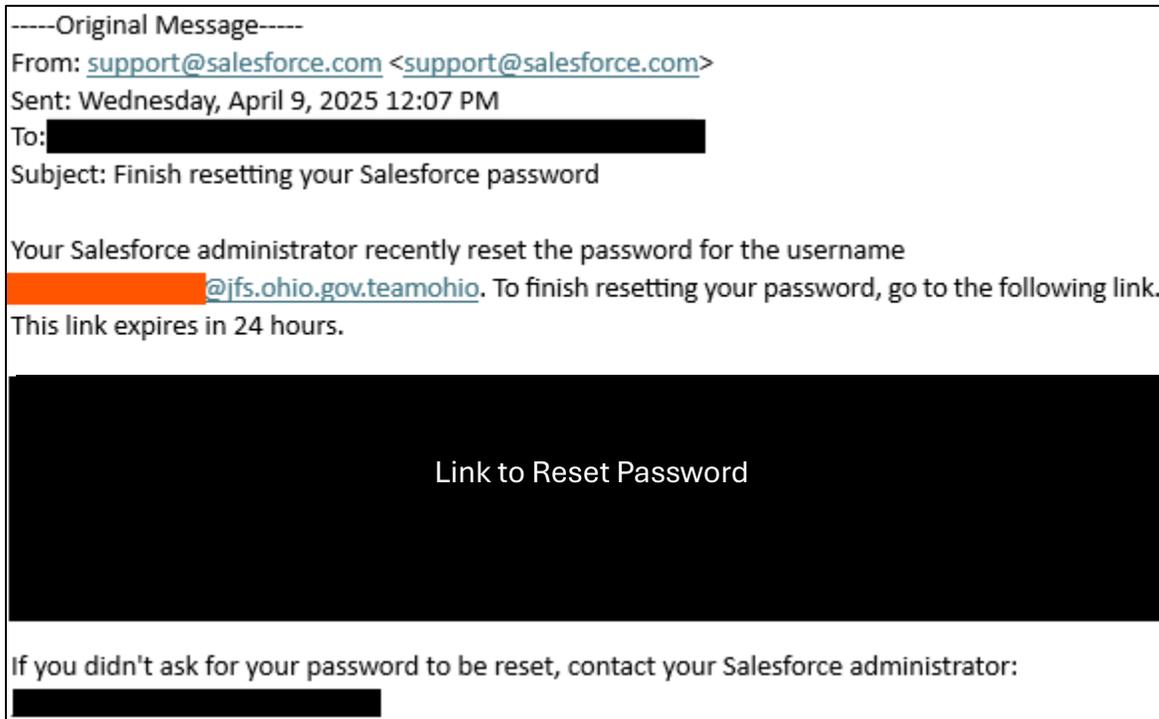
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Overview

If a user has access to ODAPS they will not be able to use their OHID to log into Salesforce to access TEAM Ohio. A secondary user account will be created, and they will log into Salesforce with a Username and Password that is separate from their OHID login.

After a user's secondary Salesforce account is setup, an **email** will be sent similar to the one below:



The **username** for the secondary account will be provided in this email in the orange highlighted section. Users will need to click on the link above within 24 hours of receiving to setup their secondary **password** for Team Ohio.

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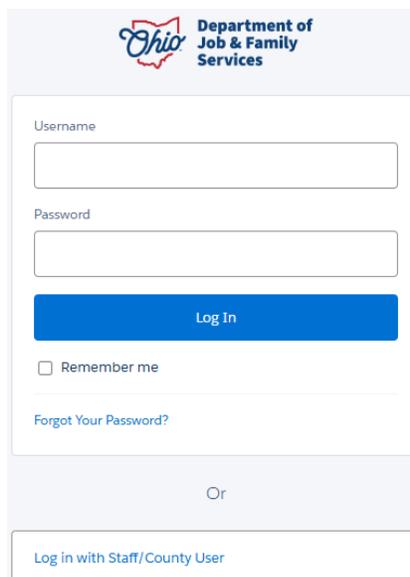
Logging In

To log into Team Ohio users will go to the direct link for Salesforce:

<https://odjfs2.lightning.force.com/> click on “**Log In with a Different Account**”. (Clicking the Log in with Staff/County user will redirect users to MyOhio to log in which will redirect you automatically to APS, that will not work for Team Ohio).



Enter your **Team Ohio username** and the **password** and click **Log In**.



If a user is not able to log in using this information, please email:
DCY_Program_Access@childrenandyouth.ohio.gov